

FAQ's

Question	Answer
How do I get access to the Course Analytics Data Mart?	Point your web browser to the Access Request Form and provide your name, name.n, title, and job function along with other requested information. You may also send an email to ACCESS@OSU.EDU requesting information about Student Data Warehouse Data Mart access.
What is the purpose of the Course Analytics Data Mart?	To support enrollment management functions such as <ul style="list-style-type: none"> • Maximizing the number of students in course sections • Offering sufficient sections to keep students progressing in their course of study • Analyzing whether classroom allocations support course demand • Analyzing enrollment trends to predict changes in enrollment patterns
What training is available on the OSU Data Warehouse and OUS Course Analytics Data Mart?	Training is offered based on level of technical expertise and knowledge of university data. Contact DWINFORM@osu.edu for specific course information.
I have a question about the data or the report; how can I get assistance?	Start with the data and report documentation on the data warehouse web site, http://newman.ohio-state.edu/datawh/ If you still have questions, contact 8HELP@osu.edu .
The reports seem to take a long time (more than 5 minutes). Is something wrong?	Queries that return more than around 200,000 rows experience significant performance slowdowns. Verify that your query is as restrictive as possible to return the fewest rows necessary.
How will I be alerted to database problems?	Watch the News section of the eReports Data Warehouse portal page or the website.
How can I locate other users of the Course Analytics Data Mart?	Contact Kruse.23@osu.edu for a list of users in your department / college.
I have developed a query that other staff might find useful. How can I submit the query to have it published in the data mart?	Submit the query along with supporting documentation to Cathala.1@osu.edu .
What dates are data loaded into the Data Mart?	See the data warehouse load schedule on the website. When using the web report, only loaded and validated data will be available. Users developing their own queries must check the validation flag.
When should I use the Course Analytics Data Mart rather than the Operational Data Store (ODS – often referred to as the Data Warehouse, this includes Student_Current, Course_Daily, etc)?	The Data Mart is specifically designed to look at trends and history that is not available or not readily accessible in the ODS.